



COMMONWEALTH of VIRGINIA

Department of General Services

Division of Purchases and Supply

1111 East Broad Street
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CONTRACT CHANGE #2

Date: October 15, 2012

Contract No.: 95207-12

Issued By: Commonwealth of Virginia
Department of General Services
Division of Purchases and Supply

Contractor: Alere Toxicology Services

Commodity: Drugs of Abuse and Alcohol Testing Services

This Supplemental Agreement is entered into pursuant to the provisions of the basic contract regarding changes to the above contract.

Descriptions of Modifications:

1. After November 1, 2012, Alere will provide a complete Virginia Collection Site Master List on their web site which will be updated as changes occur. You may use this link to access Alere's web site: www.aleretoxicology.com
2. Below are additions to the contract's Contact Information:
 - The 24 hour-a-day toll free Customer Service Number for this Contract is: 888-409-5790 and the e-mail address for the Customer Service Team is: stateofvacs@pembrooke.com
If issues are not resolved, please contact:
 - Brian Beck, Dedicated Senior Support Team Account Manager, for day-to-day customer service, supply issues and support needs: (dedicated toll free) 888-409-5790 or 804-346-1010 ext. 1178 or by e-mail to: Bbeck@Pembrooke.com
 - Toya Rollins, Dedicated Senior Support Team Client Relations Manager: (dedicated toll free) 888-409-5790 or call 804-346-1010 ext. 1108 or by e-mail to: Trollins@Pembrooke.com
 - Monica Cobb, Customer Service Manager: (dedicated toll free) 888-409-5790 or call 804-346-1010 ext. 1155 or by e-mail to: Mcobb@Pembrooke.com

- Mike Selph, Director of Client Services, for billing issues, test results postings and Alere website issues: (toll free) 800-433-3823 x 68225 or by e-mail to: Mike.Selph@alere.com,
- Contact Leo Barbisan regarding client training and related sales support needs at 800-433-8323, ext. 68292 or 504-361-8989, fax 504-361-8235 or by e-mail to leo.barbisan@alere.com.

- **Payment remit address for laboratory testing charges:**

Alere Toxicology Services, Inc.
Dept. DA
P. O. Box 122545
Dallas, Texas 75312-2545

Credit Card payment contact: Accounts Receivable-Debra Washington
Phone: 800-433-3823, ext. #68446
E-Mail: debra.washington@alere.com

Electronic Fund Transfer (EFT) set-up: Jeffrey Hart
Phone: 800-433-3823, ext. #68449
E-Mail: Jeffrey.hart@alere.com

- **Payment remit address for billable supply items:**

Alere Toxicology
Box 347147
Pittsburgh, PA 15251-4147

Credit card payment contact: Accounts Receivable-Valerie Douglas
Phone: 800-340-4029, ext. #86174
E-Mail: Valerie.douglas@alere.com

Electronic Fund Transfer (EFT) set-up: Valerie Douglas
Phone: 800-340-4029, ext. #86174
E-Mail: Valerie.douglas@alere.com

The Agreement has been modified to reflect these changes. Except for the changes provided herein, all other terms and conditions of this contract remain unchanged and in full force and effect.

Nancy L. Rowe

Nancy L. Rowe, VCO
Statewide Contract Officer
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