

DESCRIPTION OF SERVICES

Category 10. OPERATIONAL STRATEGIES

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Assist the agency in developing operational strategies, utilizing information regarding strategic plans, legislative and regulatory confinements, budgetary confinements, upcoming mission changes or changes in other organizations that may drive priorities in the organization under study, technology, and other factors as required for the function under study. Develop action plans for review and approval to achieve approved operational strategies, including implementation timeframes for changes; targeted communication strategies to ensure cooperation from other entities; incremental budget changes; incremental staffing or other resource changes; asset visibility, control, and optimization; advance planning and collaboration; strategic sourcing and procurement; process engineering; process implementation; business analysis, performance management, and reporting. Provide industry expertise, process proficiency, and technology skills to help organizations align operations to agency strategy, reduce costs, increase efficiency and productivity, and build business value.

PLEASE NOTE: The consulting category description above provides an overview of this consulting category. The description is not intended to identify all the consulting services that may be provided under this consulting category. In addition, an agency's scope of work for a specific consulting project may not include all the services identified in this consulting category. Services covered by this contract do not include information technology and telecommunications related services, which are provided through the Virginia Information Technologies Agency (VITA). The development and delivery of training is not included as part of this contract.